NOVEMBER - DECEMBER EDITION

Don’t Let Scammers Steal Your Holiday

A simple checkpoint for online shopping, deliveries, travel and seasonal offers.

FOUR HOLIDAY MOMENTS. FOUR SMARTER MOVES.

01 THE TOO-GOOD-TO-BE-TRUE SALE

SCENARIO A social ad offers a coveted gift at a spectacular discount.

SAFER MOVE Open the retailer’s site yourself; check its identity, return policy and reviews.

02 THE DELIVERY PROBLEM TEXT

SCENARIO A message says your package is held until you pay a small fee.

SAFER MOVE Check the order inside the retailer or carrier app. Avoid the text link.

03 THE LAST-MINUTE TRAVEL DEAL

SCENARIO A cheap ticket or rental requires payment by wire, gift card or crypto.

SAFER MOVE Research the company and book through verified sites or contacts.

04 THE FAKE TOLL OR ACCOUNT ALERT

SCENARIO A message threatens urgent fees or account restrictions.

SAFER MOVE Find the agency or business through an independently trusted channel.

THE HOLIDAY RULE

No unexpected message should dictate where you log in, who you pay or how fast you act.

References: FTC travel scam guidance (consumer.ftc.gov); FBI Holiday Scams (fbi.gov).